

Wooltex UK Limited

Quality Policy

Quality is important to our business, and we strive to provide our customers with products and services which meet or exceed their expectations. We will achieve this through continual improvements in the quality of our products and the service we provide. The scope covers the design, manufacture and supply of fabrics for interior textiles. Senior Management are committed to delivering this through its Quality Management System which conforms to the requirements of ISO 9001:2015. In particular the implementation of the Quality Management System it is the policy of Wooltex UK Limited to ensure:

- That we aim for continuous improvement throughout our business
- We provide our customers with products and service that meet their expectations, always maintaining a high level of customer satisfaction
- The achievement of long-term business profitability by providing and improving internal systems and delivering the highest practical level of service to our customers.
- That all services are executed throughout in a manner, which sets and maintains a level of quality and service consistent with the requirements of the BS ISO9001 2015 Quality Standard working towards the revised ISO 9001: 2026 edition for full implementation by the 2029 deadline.
- Investment in our people through training and evaluation.

This policy is communicated to all employees, persons working on behalf of the company and external Interested parties to the company with reasonable reason to request so.

Objectives to improve performance standards are set at management review meetings. Action plans are formulated and progress towards achievement is regularly monitored.

Signed: 

Date: 6/11/2025

Richard Brook
Managing Director
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